



Workforce  
Mobility  
Project



# BACKGROUND

The Workforce Mobility Project is identifying and supporting sustainable long-term solutions, influencing policy and behaviour change to enable the reduction of transport barriers to employment, training and further education across the Edinburgh and South East Scotland (ESES) City Region.

The Key Objectives are as follows.

1. Extend labour market opportunities for young people
2. Make it easier for young people to connect to different types of transport to access training and employment opportunities
3. *Enable young people to stay in rural communities and small towns and travel to external training and employment outlets*
4. Provide sustainable ways of reducing the cost of travel which is / can be a key constraint in accessing training and employment opportunities
5. Provide businesses, social enterprise, and public sector partners with ways of improving workforce mobility
6. Build up the resilience of young people in accessing transport for employment and training

# Transport Barrier Survey Baseline Report

Validated the anecdotal public transport barriers identified by stakeholders, but more complex reasoning:

- Patronage decline on the bus network since 2010,
- 5% of the population not connected to the public transport system, peaking at 9% in the Scottish Borders
- The majority of the City Deal region in medium and high transport poverty (SEStrans RTS Main Issues Report 2020)
- There is a need for more partnership working within the sector and across transport modes for better integration
- Multiple points of travel information create difficulty engaging with public transport
- A plethora of ticketing structures/subsidies/concessions make it difficult to ensure value for money
- **The lack of data sharing and information about latent demand to support route optimisation for Operators and Transport Planners is resulting in lost opportunities**

## How can we use movement data to influence the future development of our region?

- Mobile Phone Data
- Bus Patronage Data
- Employee Postcode Data  
(Tool Developed by WFM)
- Business Accessibility Data  
(Tool Developed by WFM)

## Mobile Phone Data

- Footfall to key trip attractors
- High Level Overview of Travel Demand
- Monthly break-down
  - Season Trends
  - Impact of events
- Potential for patronage growth
- Heat map of dwell times at trip attractors

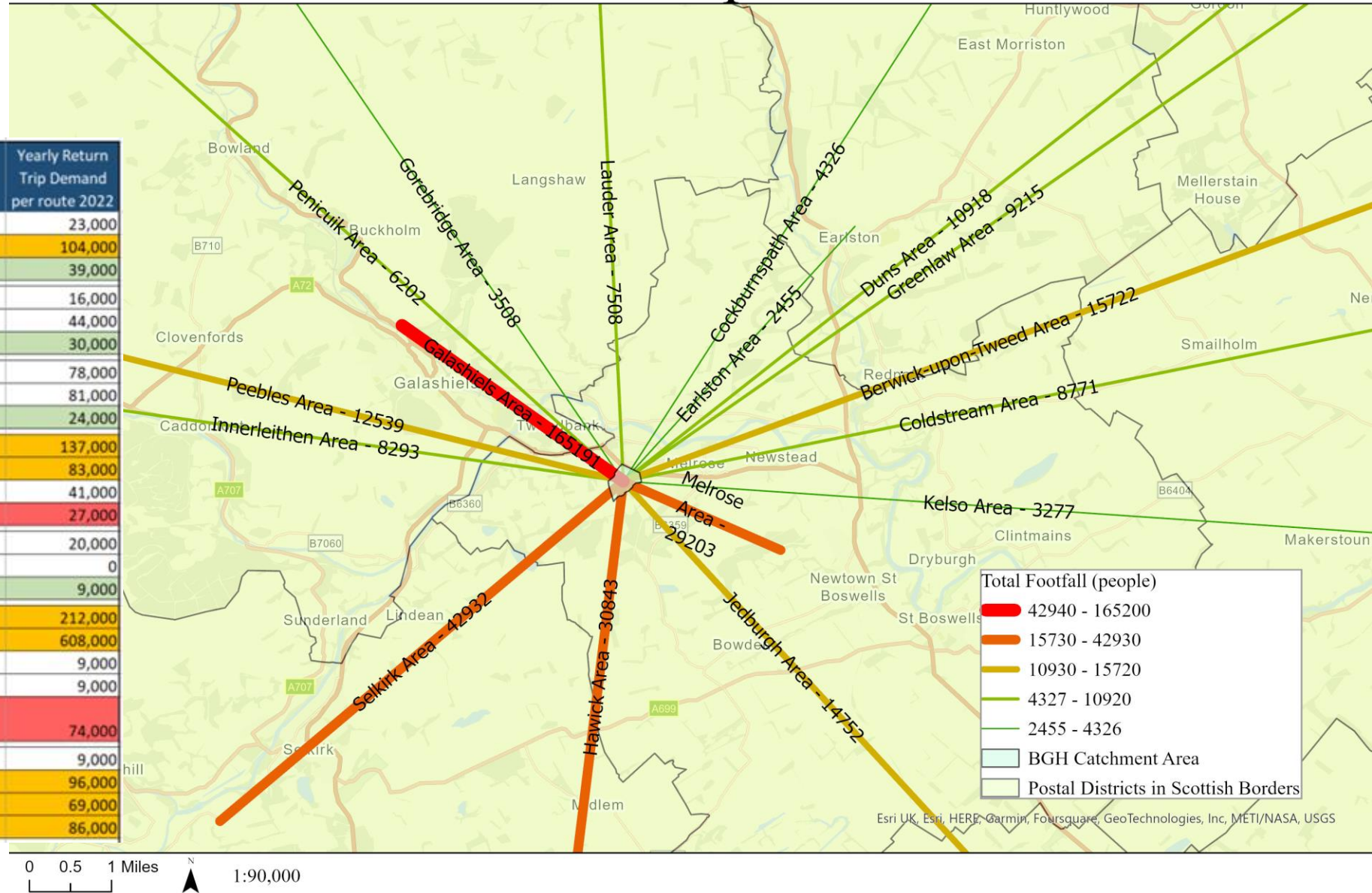




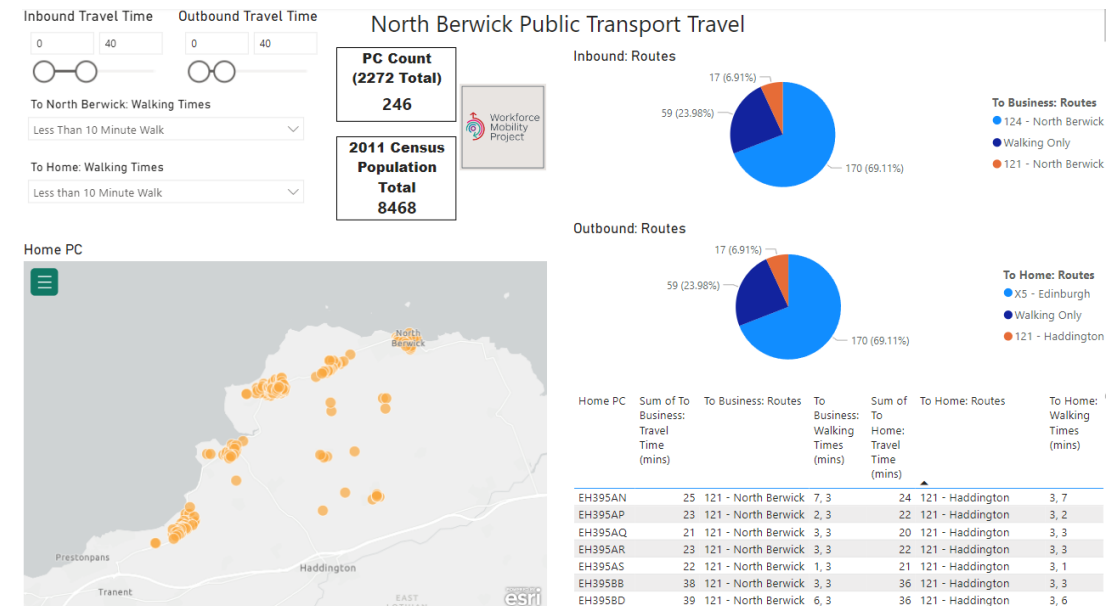
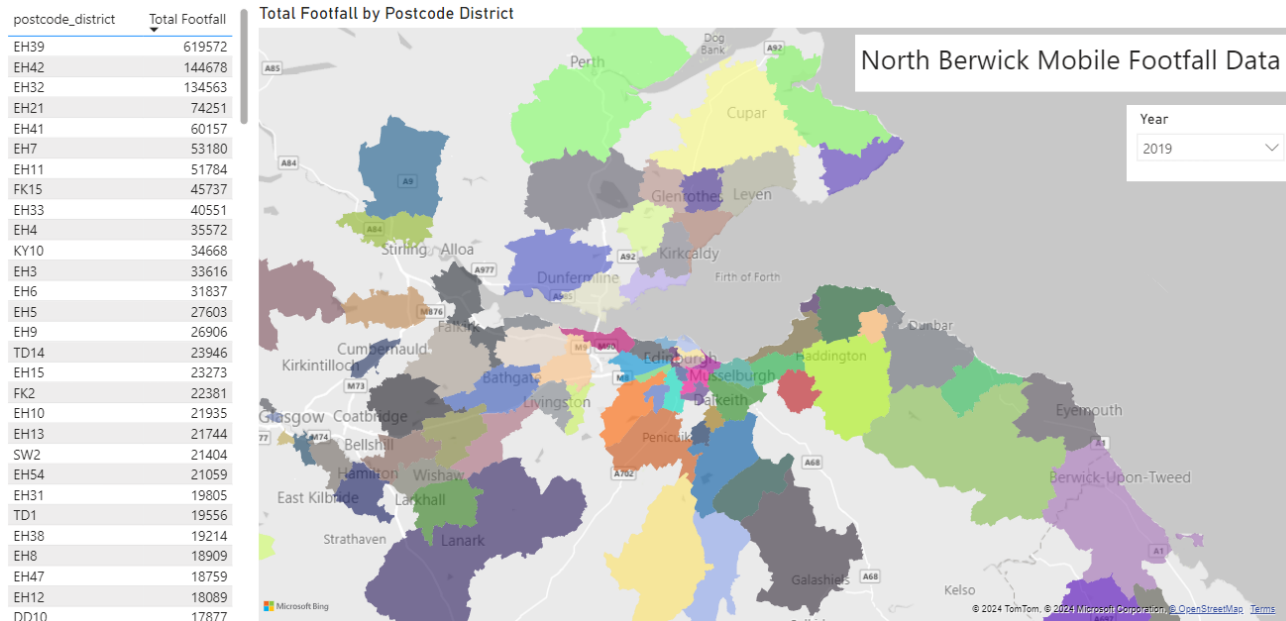
## Workforce Mobility Project

# Borders General Hospital 2022 Footfall

Route	Service Direction	Yearly Return Trip Demand per route 2022
60	Galashiels to Berwick (Via Duns)	23,000
	Berwick to Galashiels (via Duns)	104,000
	Demand to BGH (can be served by service 60)	39,000
67	Galashiels to Berwick (Via Kelso)	16,000
	Berwick to Galashiels (via Kelso)	44,000
	Demand to BGH (can be served by service 67)	30,000
68	Galashiels to Jedburgh (Via Melrose & Newtown)	78,000
	Jedburgh to Galashiels (via Melrose & Newtown)	81,000
	Demand to BGH (can be served by service 68)	24,000
X62	Galashiels to Peebles	137,000
	Peebles to Galashiels	83,000
	Penicuik to Peebles	41,000
	Demand to BGH (Not currently served directly)	27,000
61A	Lauder to Galashiels	20,000
	Galashiels to Lauder (no data available)	0
	Lauder to BGH (can be served by service 61A)	9,000
X95	Hawick to Galashiels (via Selkirk)	212,000
	Galashiels to Hawick	608,000
	Gorebridge to Galashiels	9,000
	Gorebridge to Hawick	9,000
	Demand to BGH from Hawick & Selkirk (Not currently served directly)	74,000
20	Hawick to Berwick via Jed (linking with 67 at Kelso)	9,000
	Berwick to Hawick via Jed (linking with 67 at Kelso)	96,000
	Hawick to Kelso via Jed	69,000
	Kelso to Hawick via Jed	86,000



- Analysis done on North Berwick & Cockenzie.







Workforce

# Mobile Phone Data

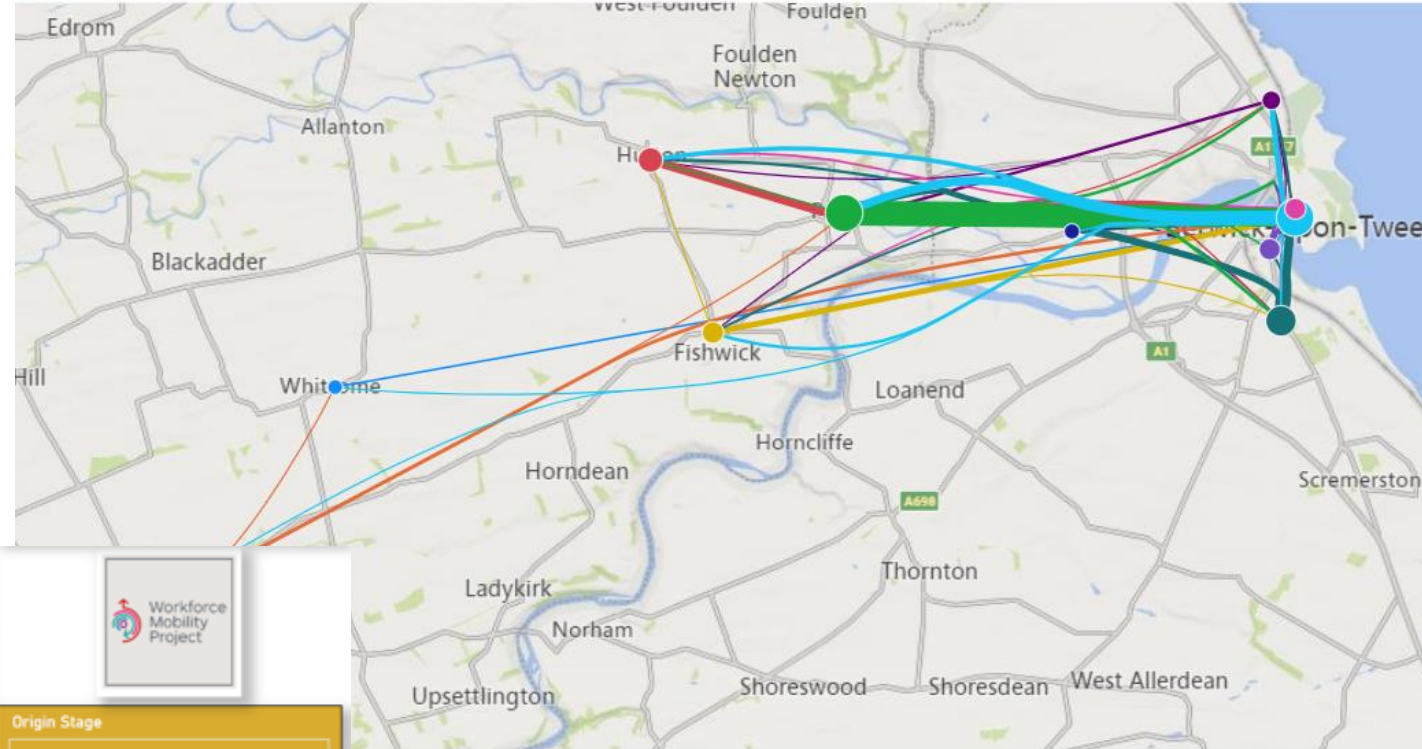
Reveal how  
visitor activity  
is distributed  
across your  
place of interest



Image from Huq website

## Bus Patronage Data

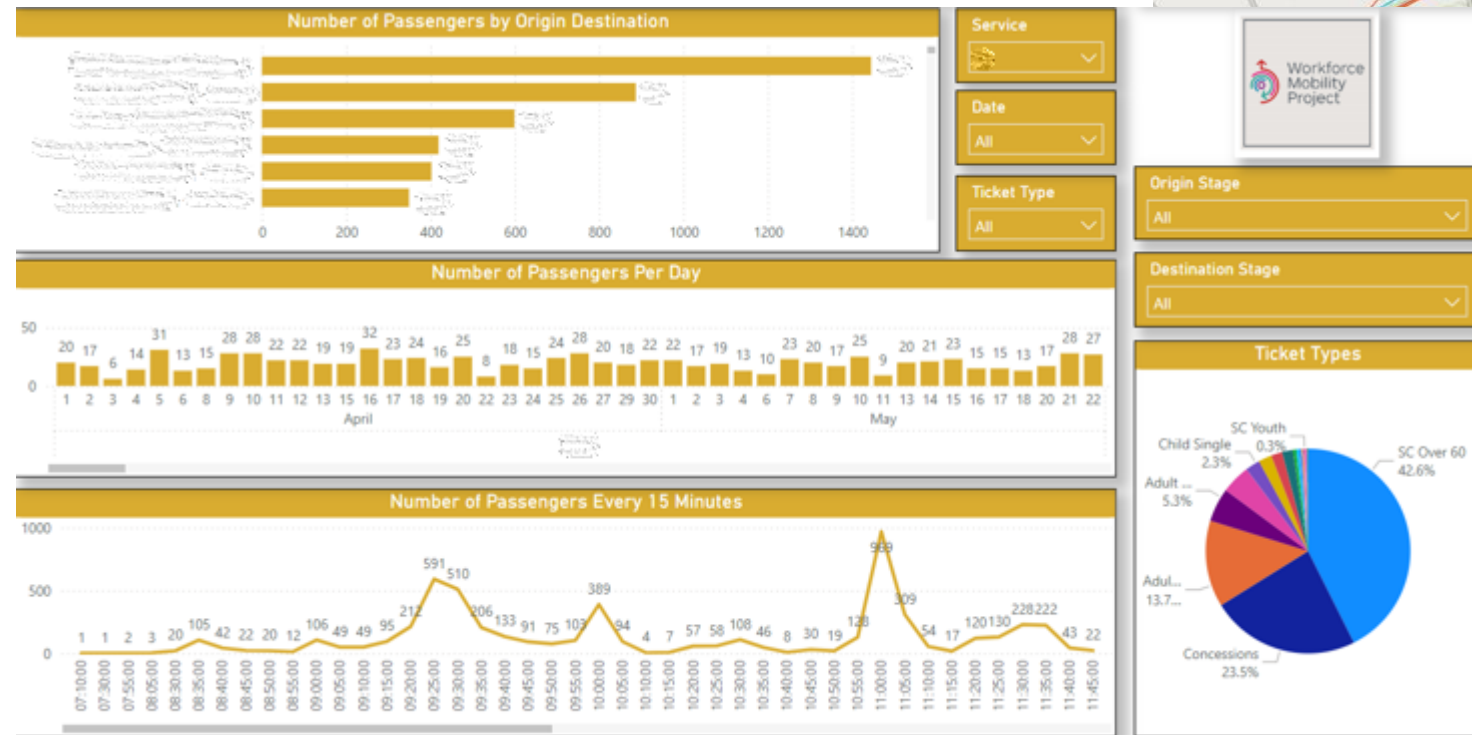
- **Inconsistent data**
- **Difficult to analyse by LA's**
- **Not understood by Senior Officers & Elected Members**
- **Great communication and decision making opportunity**



Flow map show the demand across each stage of the bus journey.

The dashboard provides the data in a format that allows interrogation.

Both formats are a great communication tool.



## Postcode Analysis Tool (PAT)

- Developed into web-based tool
  - Business can upload their data directly
  - Business will receive an assessment of their employee travel options
  - LA's will have login to access ALL the data and review demand across network
  - Understand travel demand across our region



Employees able to access their Employment Destination via walk & Public Transport (800m maximum walk)  
0700-0900 Tuesday period  
Calculated using TRACC

★ Employment Destinations

Accessible O-D Origins: Journey Time (mins)

- 0 - 20
- 20 - 40
- 40 - 60
- 60 - 80
- 80 - 100
- 100 - 120

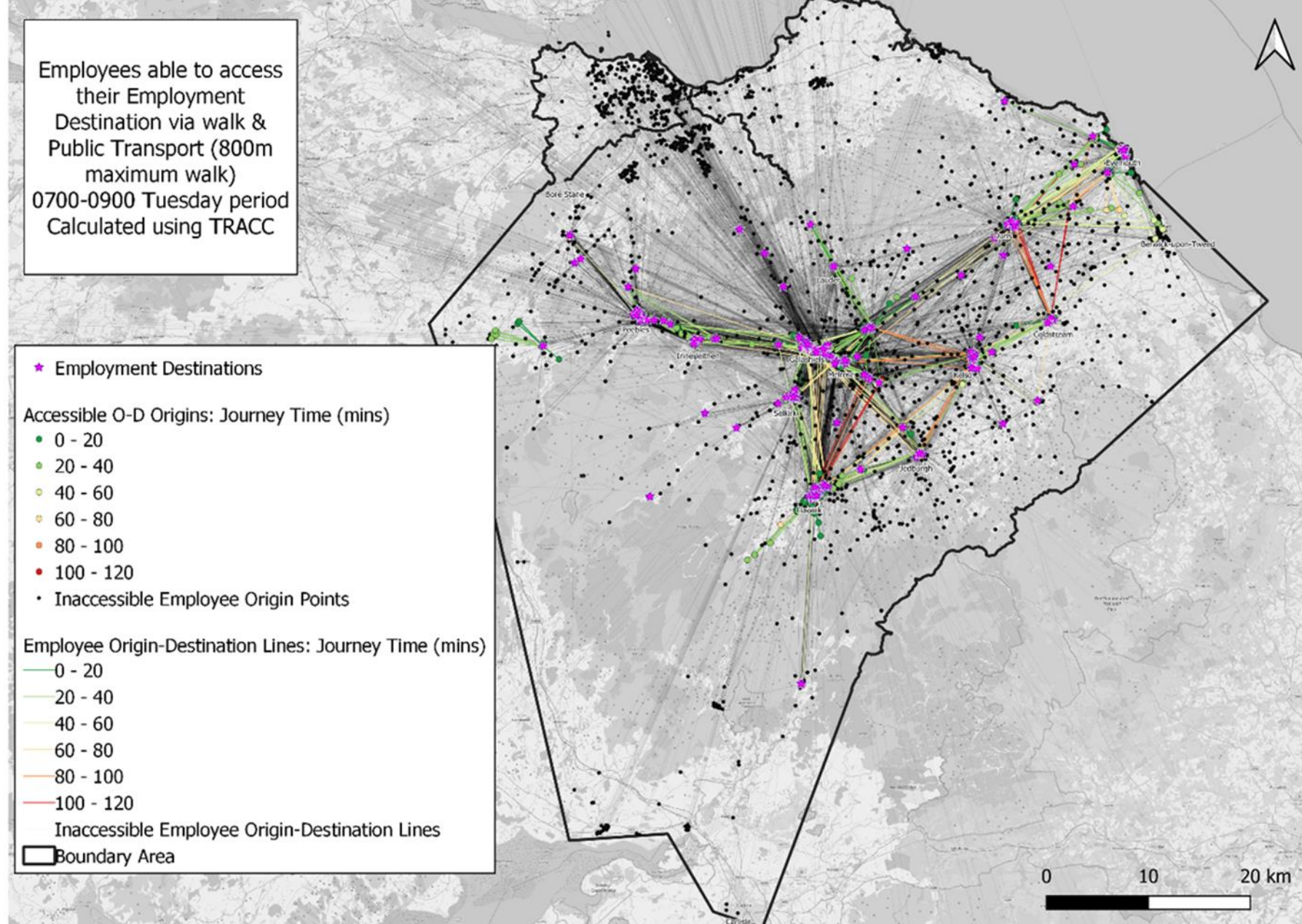
• Inaccessible Employee Origin Points

Employee Origin-Destination Lines: Journey Time (mins)

- 0 - 20
- 20 - 40
- 40 - 60
- 60 - 80
- 80 - 100
- 100 - 120

Inaccessible Employee Origin-Destination Lines

□ Boundary Area



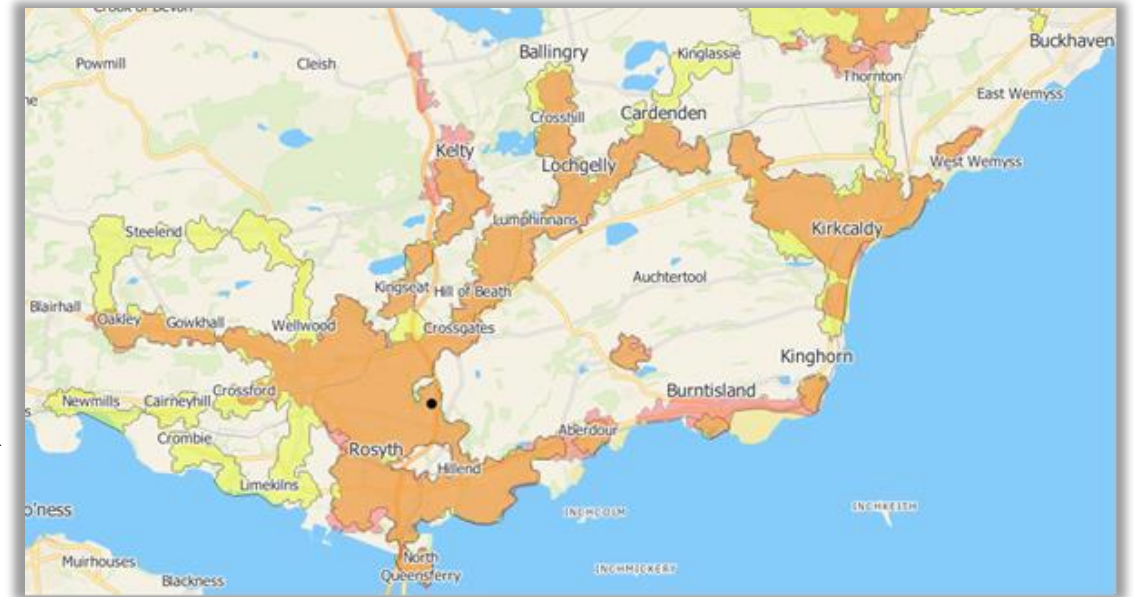
## Business Accessibility Tool



The web-based version of this tool is under development. It is currently utilized for the project in GIS.



The location of a business is entered into the tool.



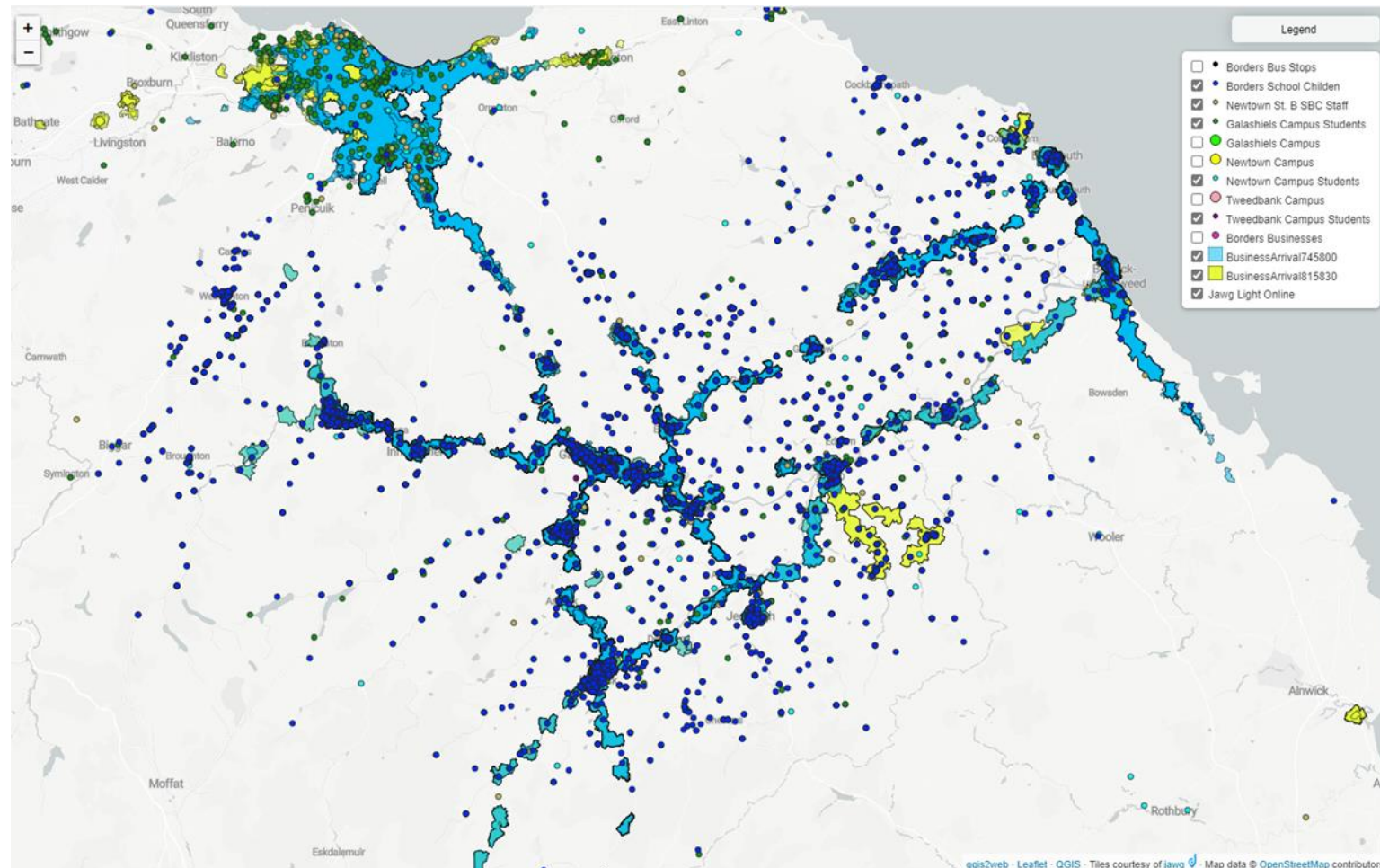
The output displays the sustainable travel catchment area of a selected business. This would be the postcode areas where residents are able to reach a business using sustainable or active travel within defined parameters such as arrival or departure time



## Workforce Mobility Project

## Combined Information

- Blended information can show potential to expand the influence of the transport network
- It can identify opportunities for Mobility Hubs, AT infrastructure, improved bus services
- Blended information can identify how **new developments** can help build the business case for new transport solutions



## PROJECTS



## Hub Locations & Size

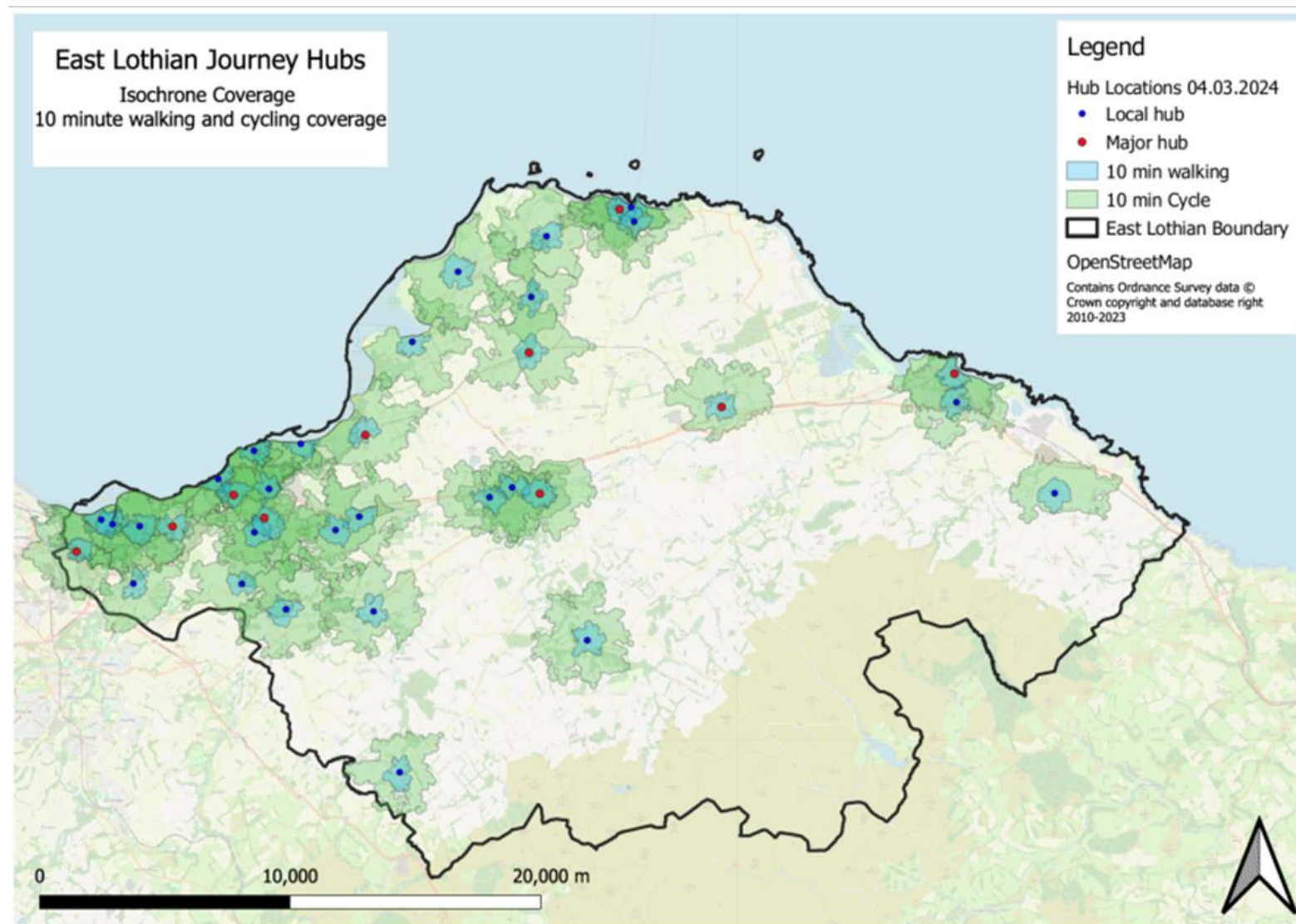
- Patronage Data
- Employee postcode demand
- Mobile phone data

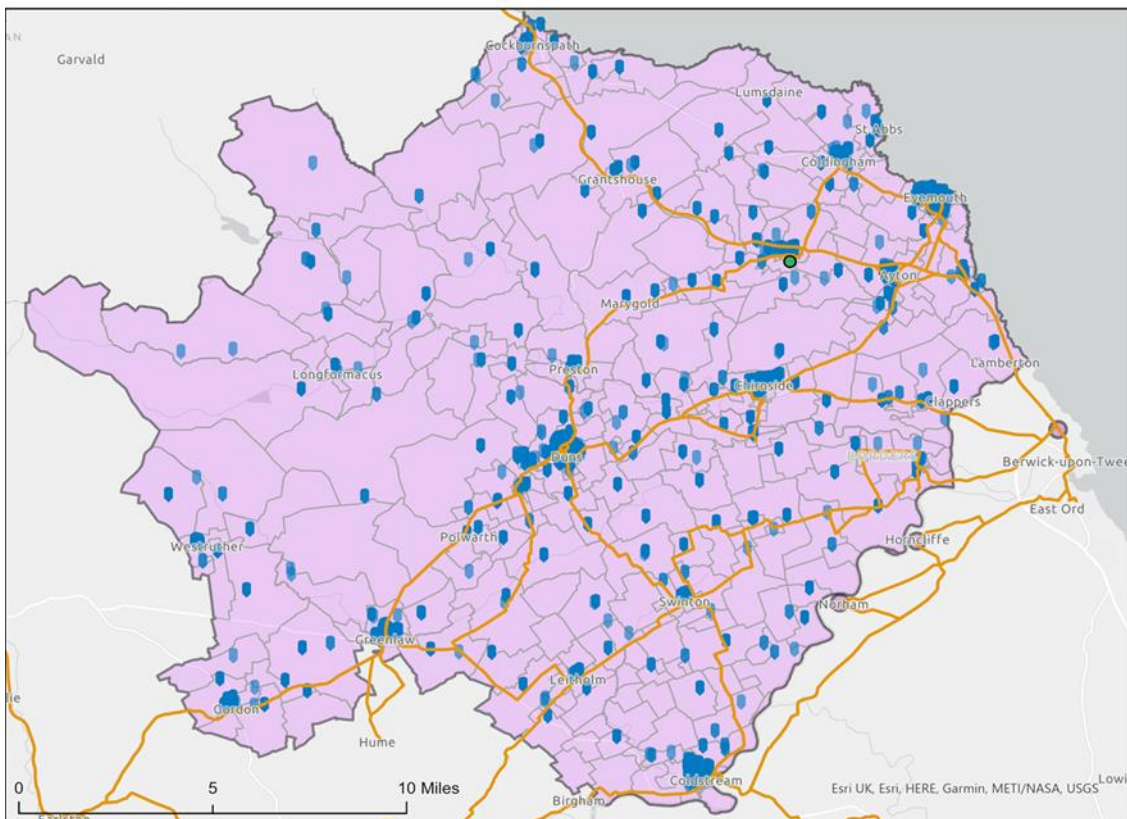
## Coverage Assessment

- Accessibility Tool

## Outputs

- Overall assessment
- Financial cost estimates
- Business case
- Carbon impact assessment
- Embedded Carbon benefit return period





- Circa 1400 trips per month
- U22 participation circa 40%
- BCR 2:1

## Scottish Borders Bus Network Review

### Outcomes

- New routes designed to cater for 'Demand' rather than service key corridors
- 20min bus frequency to/from BGH (commence 2025)
- Direct route from Galashiels to BGH (link with X95 & X62)
- Bus times aligned with key employers shift patterns across the region
- Increased bus frequencies on fixed routes to match demand for DRT in Berwickshire
- More evening town services to support employment
- New taxi-bus services to remote rural areas to connect to fixed routes (commence 2024, including route between Coldstream and Duns)
- Services showing an increase in patronage numbers where changes have been implemented





The project undertook a comprehensive review of 'bike on bus' pilots across the UK and how it functions in the EU & USA. The key challenges to implementing bicycle friendly bus services include:

- Loss of available seating on the bus, although there are some adaptable solution available;
- Lack of demand;
- Despite marketing activities, lack of awareness of the storage solution from potential users;
- Bicycle storage not available on all buses servicing a particular route, or area, which makes it difficult for users to complete journeys with a bike;
- Uncertainty that the bike storage will be available on the bus as there is no
- pre-booking requirement, or real-time monitoring of availability; and
- Time taken to load bicycles impacting compliance with the scheduled timetable.

Despite these pilot issues there is successful services in the Scottish Borders with high utilization and potential for growth.

Real potential in rural areas to increase the accessibility to the bus network

- [WMF Bikes+on+Buses+Performance+Review+&+Recommendations+Final+Report\\_November+2023.pdf \(squarespace.com\)](#)